

## Exploring the



**Behaviours in  
Dementia  
Toolkit**

Practical & Evidence Informed



# 6

## Resources for First Responders

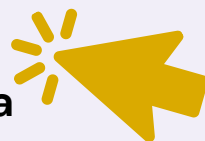
People living with dementia come into contact with police officers, paramedics and search and rescue personnel in a variety of situations, such as when they become disoriented and lost, become aggressive at home or are involved in a vehicle collision.

Given the increasing number of people living with dementia in communities across Canada, information and helpful strategies to recognize and respond well to a person with dementia is essential for all first responders.

Click the links below to explore resources specifically designed to help first responders act with confidence.

# 1

[First Responder Handbook](#)  
Alzheimer Society of Canada



Comprehensive information on how to recognize, communicate with and respond to someone with Alzheimer's disease or other dementias.

[Quick Tips for First Responders](#)  
Alzheimer's Association

Be ready with the right response in situations such as wandering, driving and shoplifting calls involving a person living with dementia.

# 2

# 3

[Communication Tips for First Responders and Others](#)  
Alzheimer Society Canada

Video demonstrates how to communicate effectively when people with dementia are unable to communicate or to understand what is being said.



“ Beneath every behaviour is a feeling.  
And beneath every feeling  
there is a need.

And when we meet that need  
rather than focus on the behaviour,  
we begin to deal with the cause  
not the symptom.

Ashleigh Warner, Psychologist

4

[Dementia Training for First Responders](#)  
**Arkansas Geriatric Education Collaborative**

Free online training offers 6 modules covering communication, common behaviours and person-centred responses and a certificate of completion.

[Be Prepared for Emergent Situations Involving Persons with Dementia](#)

**REACH**

Training video series, focused on 8 common scenarios, helps first responders and care partners work together to de-escalate stressful situations involving people living with dementia.

5

6

[Working Together: How Community Organizations and First Responders Can Better Serve People Living with Dementia](#)

**Administration for Community Living**

Detailed guide summarizes current research, reports and resources and expert guidance to enable coordinated community planning to support the health and safety of people living with dementia.



**Behaviours in  
Dementia  
Toolkit**

Practical & Evidence Informed

powered by:



Free online library for health care providers, care partners & families supporting people experiencing behaviours in dementia.

[www.BehavioursInDementia.ca](http://www.BehavioursInDementia.ca)

